

COOL Boutique
Return Form (Withdrawal Without Reason Within 14 Days)

I hereby exercise my right under the Civil Code (Act No. 89/2012 Coll.) and unilaterally withdraw from the purchase contract

Invoice No. / Order No. (sent by email):

I request that the amount paid under this contract be refunded via bank transfer to the following account number:

.....

Contact details:

Full name:

Phone number:

Email:

Returned goods:

pcs

pcs

pcs

(optional) Brief description of the issue with the returned goods:

.....

Request for exchange (different size):

.....

Date: Signature:

Please send the goods to the following address:

ZL Group s.r.o.

COOL obchod

Vinohradská 36

120 00 Prague 2

Phone: +420 603 451 039 (must be provided)

Withdrawal processing contact:

Petra Knittlová Email: shop@coolboutique.cz

Additional information:

The refund will be issued to your account within 10 days from the date the shipment is received.

Return conditions:

All goods can be returned within 14 days from receipt without providing a reason. The goods must be returned in their original condition, without signs of wear or use. The protective tag must not be removed. The return form must be included with the returned goods.

Goods sent back as cash on delivery will not be accepted.